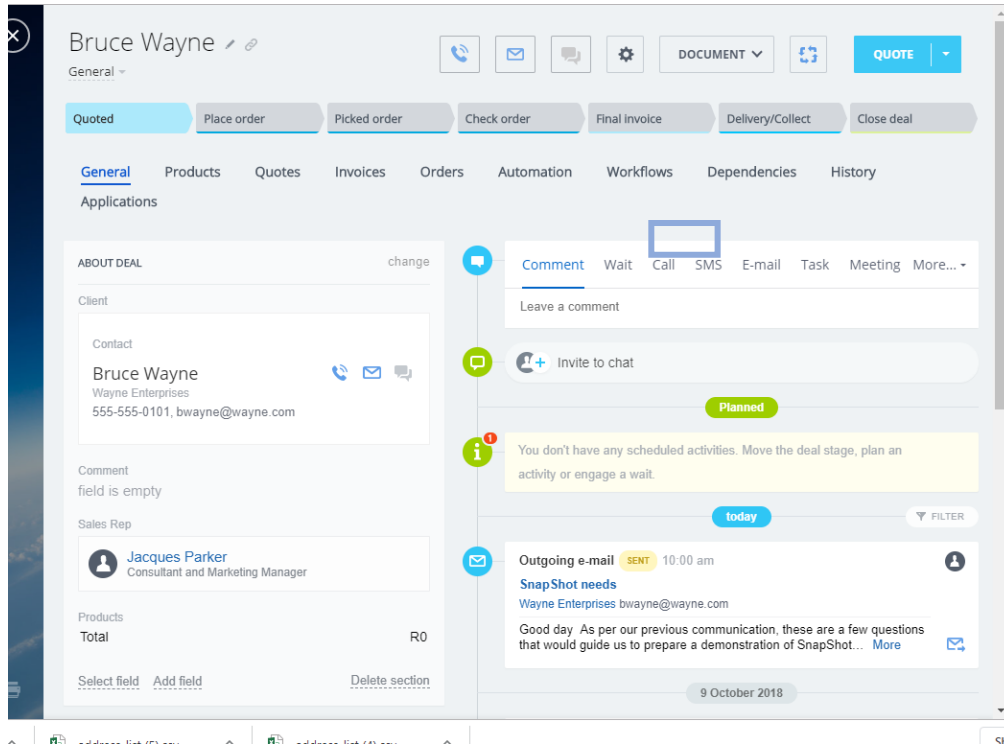
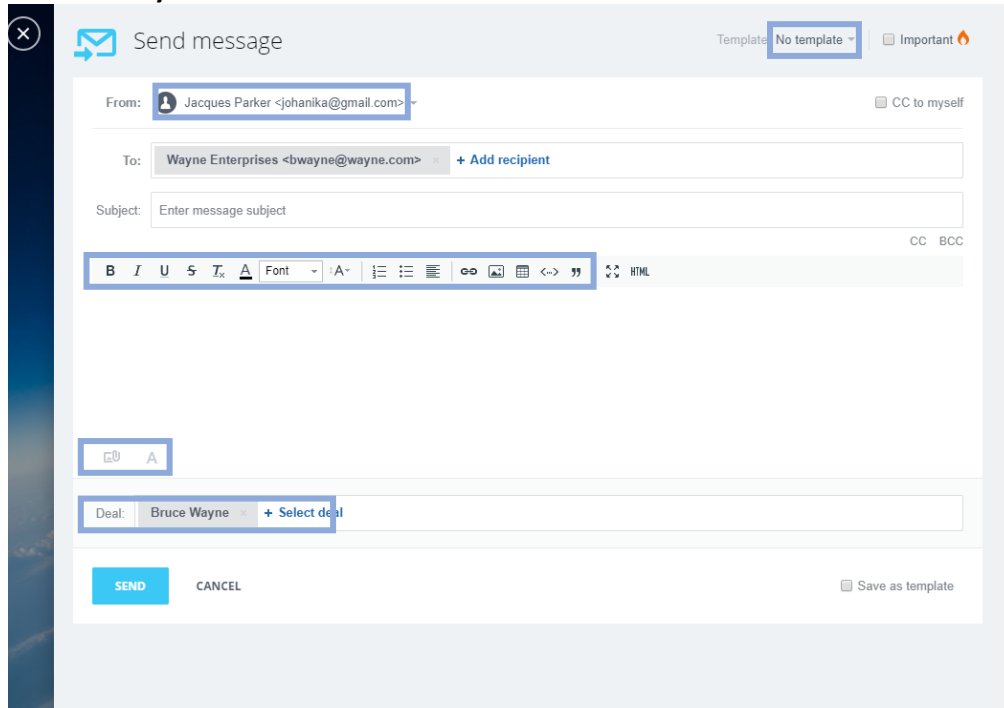


How to send an email message from CRM

You can send email messages right from the Bitrix24 CRM! Message history is saved to the corresponding CRM record form. Just click **Email** in a CRM record form. All outgoing and incoming messages can be found in the CRM record form.



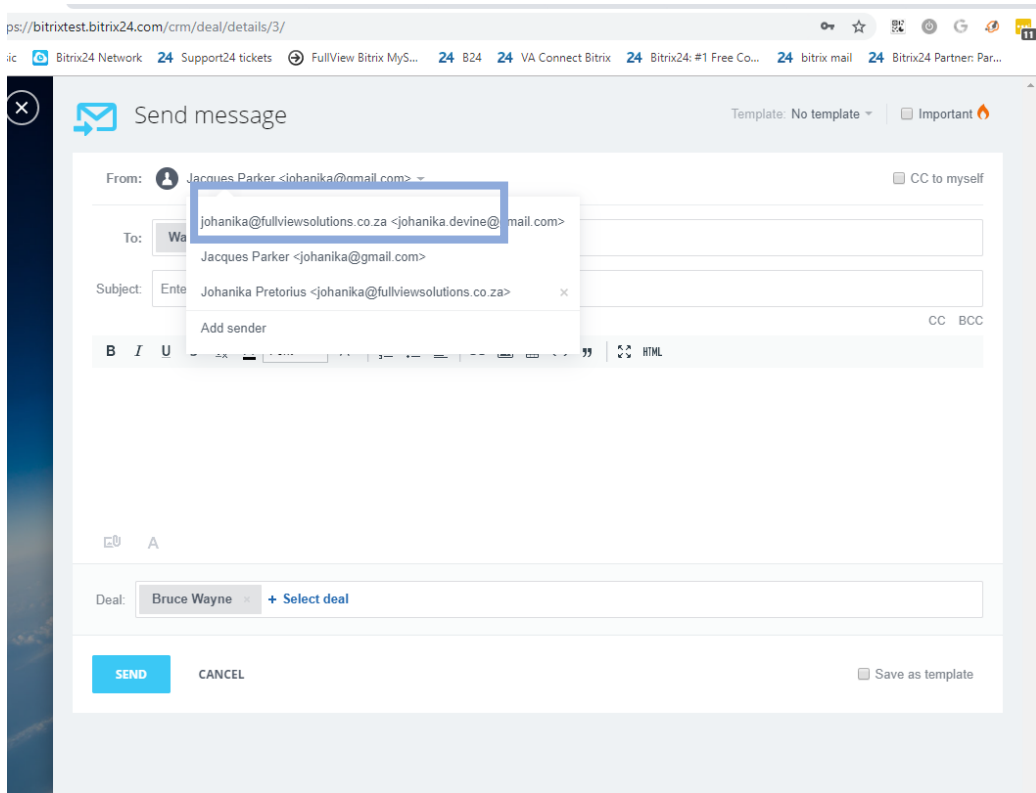
Functionality for emails.



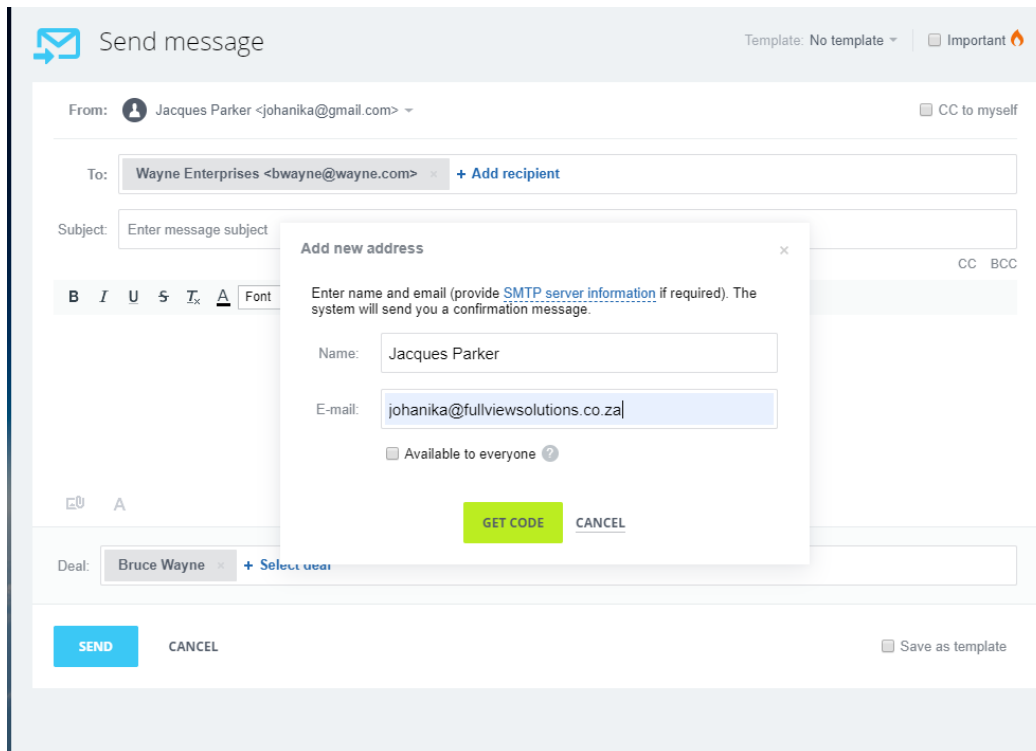
- Create email templates
- Change from address
- Change text formatting
- Add attachments
- Link to a CRM item

Add new sender address

Enter your name and email address. Size of both outgoing and incoming email attachments in CRM should not exceed **16 Mb**. Otherwise, an email will not be received or sent.



Add SMTP details



You'll get the confirmation letter to this email address. After confirming your ownership, you'll be able to select this email address in the From field.

Also, you can send email using SMTP server.